

Financial Disclosure and Resolution

Under guidelines established under the Standards for Integrity and Independence in Accredited Continuing Education, disclosure must be made regarding relevant financial relationships with ineligible companies within the last 24 months.

No experimental or off-label drugs, therapies and/or devices that have not been approved by the FDA will be discussed during this seminar.

	Nature of Relevant Financial Relationship		
Name of Ineligible Company(ies)	What was received?	For what role?	
Pfizer, Otsuka, Janssen	Research Grant Funding	Principal Investigator	

Funding was awarded to the University of Oklahoma Health Sciences Center. All three financial relationships have ended. Financial relationships have been mitigated by Dr. Skrepnek agreeing to only present peer-reviewed, published data and recommendations that have been approved, adhere to balanced and objective evidence-based guidelines, and attest that an and recommendations are evidence-based and free of commercial bias. He has agreed to teach to the competencies identified by the learning objectives and present the source and type or level of evidence to participants. Additionally, he has attested that his presentation will not include discussion of products or services from the above listed ineligible companies. Presentation slides were reviewed for content validation and bias by the OU College of Pharmacy Office of Continuing Education.



Avedis Donabedian



"People have a big problem understanding the relationship between quality and systems...

System management doesn't get taught in [the health sciences]...

There's lip service to quality and, goodness knows, propaganda, but real commitment is in short supply"

 $Donabedian\ A.\ Evaluating\ the\ quality\ of\ medical\ care.\ \ Milbank\ Memorial\ Fund\ Quarterly\ 1966; 44:166-206.$

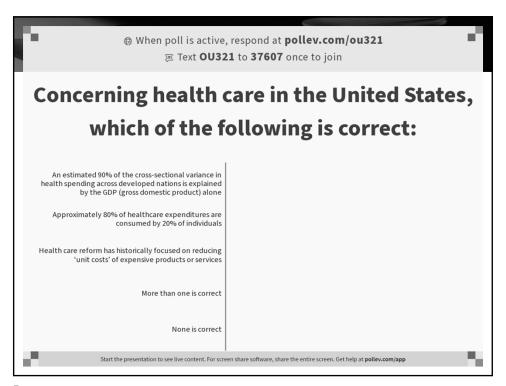
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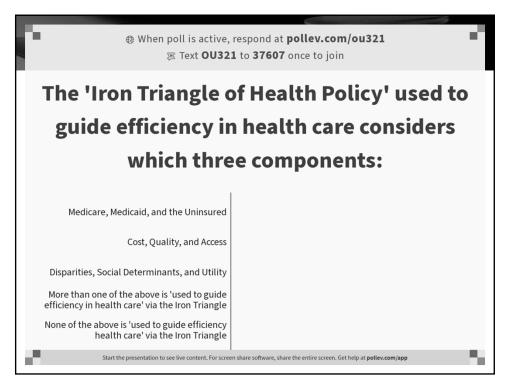


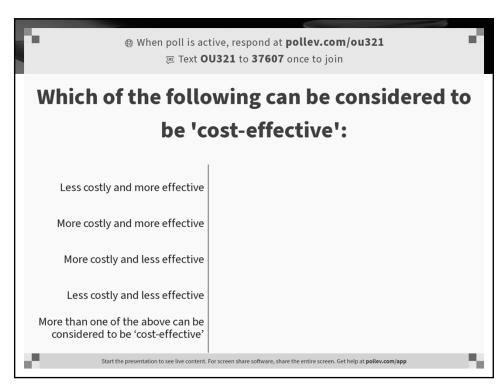
Professional Practice Gap

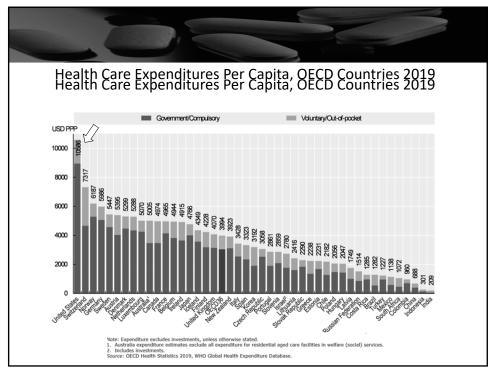
Fail safe healthcare systems require a concerted interdisciplinary and interprofessional approach to both identify and remove underlying system errors and to establish mechanisms for continuous improvement.

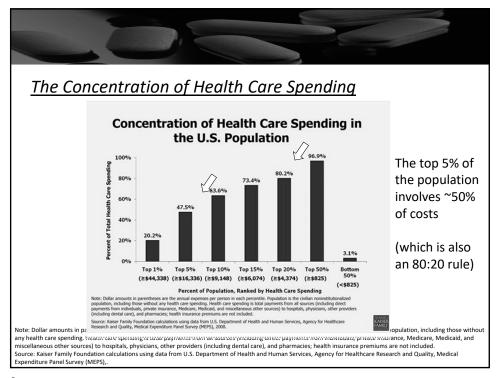
Principals of pharmacoeconomics and outcomes research may be employed to improve the medication use process, particularly with its focus upon population-based approaches to optimize economic, clinical, and humanistic outcomes.



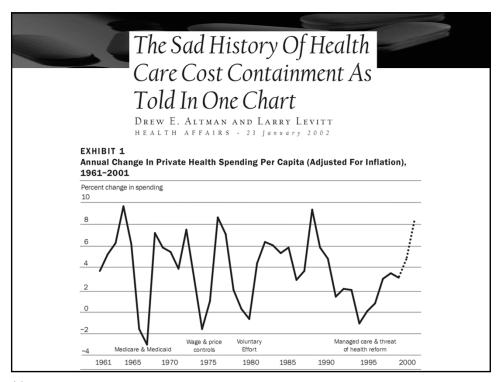


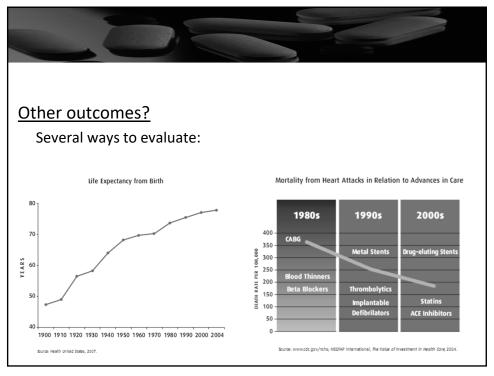


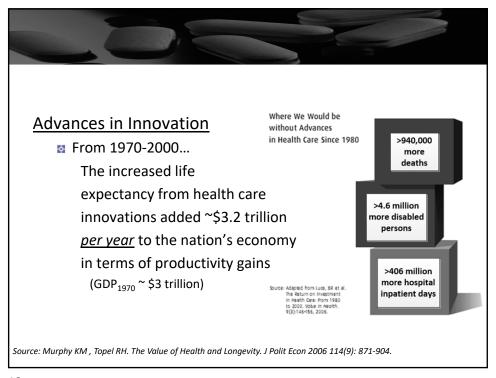


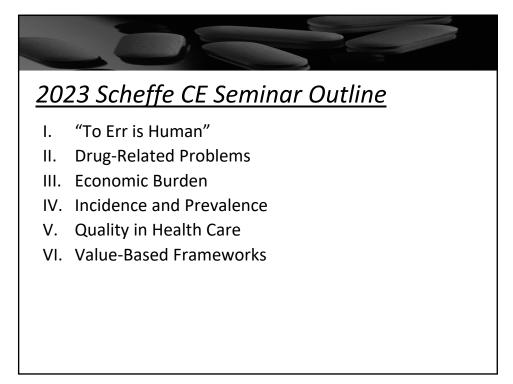














Learning Objectives

At the completion of this activity, pharmacists will be able to:

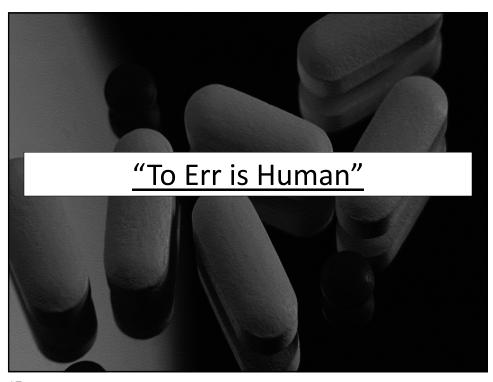
- 1. Summarize general principals of value, cost-effectiveness analyses, and value-based frameworks
- 2. Define and quantify the incidence, prevalence, and impact of medical errors, medication errors, drug-related problems, adverse drug events, and adverse drug reactions

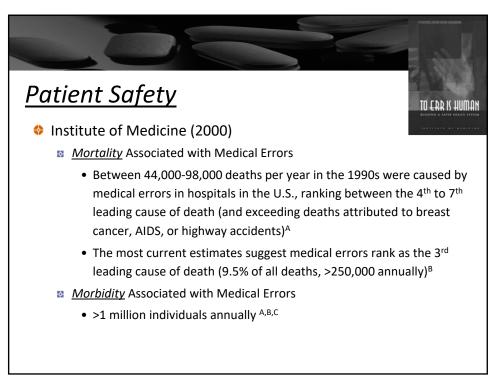
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Definitions

- Error; Medical Error; Medication Error
- Error of Commission; Error of Omission
- Drug-Related Problem (DRP)
- Adverse Drug Event (ADE)
- Adverse Drug Reaction (ADR)
- Pharmacoeconomics
- Cost-Effective
- Value-Based Framework

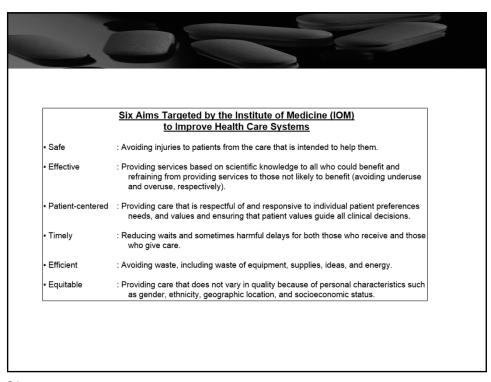


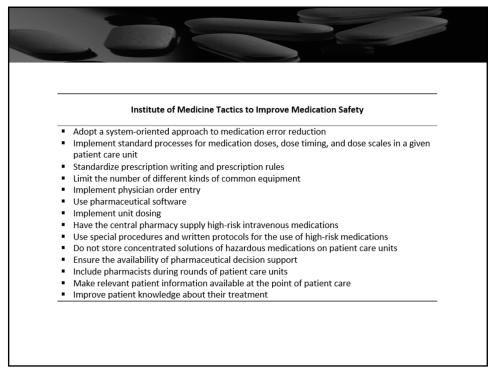


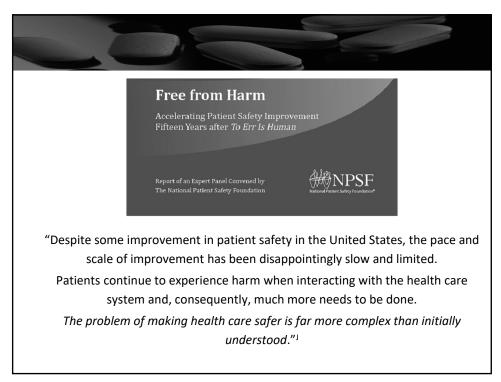


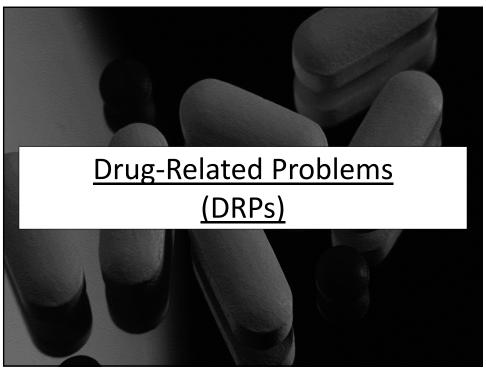
- Approximately <u>one-fifth</u> of all medical errors in hospital settings were deemed to be drug-related, and <u>over half of these drug-related errors</u> were considered preventable^A
 - Follow-up investigations indicated that medication errors were the most common inpatient medical error, impacting >1.5 million persons^F
 - The IOM placed medication error reduction as a priority area within numerous reports following^{A,G,H,I}

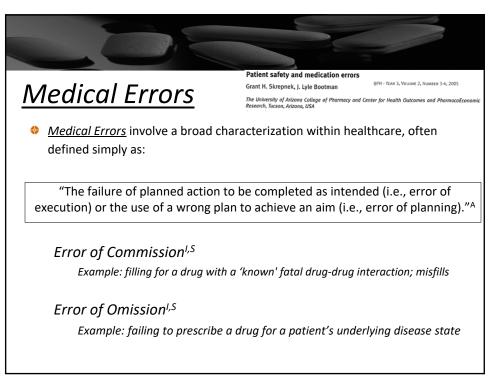


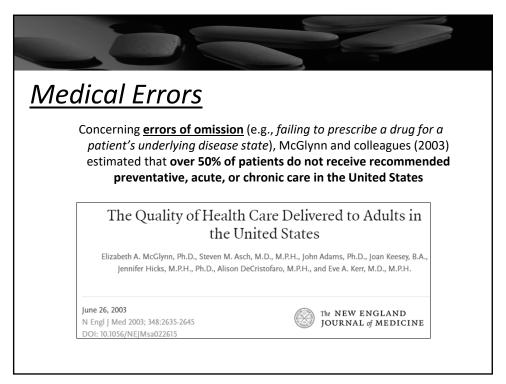














(Patient) NonAdherence

Initial research reported that >5.5% of hospital admissions were directly associated with patient nonadherence^{AP,AQ}

Disease State	Mean Adherence	95th% CI	Number of Studies
HIV	88.3 %	(78.9-95.2)	8
Arthritis	81.2 %	(71.9-89.0)	22
GI disorders	80.4 %	(73.9-86.2)	40
Cancer	79.1 %	(75.9-84.2)	65
Seizures/Brain disorders	78.4 %	(52.4-95.7)	9
Genitourinary and STDs	77.0 %	(65.4-89.6)	17
Dermatologic disorders	76.9 %	(66.5-85.9)	11
Cardiovascular disorders	76.6 %	(73.4-79.8)	129
ENT and mouth disorders	76.1 %	(68.6-82.8)	30
Blood disorders, excluding leukemia	75.6 %	(45.9-95.7)	7
OB-GYN	74.8 %	(64.2-84.2)	19
Infectious Disease	74.0 %	(67.5-80.0)	34
Opthalmic Disorders	72.6 %	(61.8-82.3)	15
ESRD	70.0 %	(56.8-81.6)	15
Pulmonary Disease	68.8 %	(61.1-76.2)	41
Diabetes	67.5 %	(58.5-75.8)	23
Sleep Disorders	65.5 %	(54.3-75.8)	16
Source: DiMatteo MR, Variations in Patients' Adherence to Medical Recommendations: A Quantitative Review of 50 Years of Research. Medical Care 2004;42:200-209.			

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Differing Levels of Clinical Evidence: Exploring Communication Challenges in Shared Decision Making Medical Care Research and Review Supplement to 70(1) 35-135
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http://mcr.sagepub.com/purnals/fermissions.nav

Quentin W. Smith¹, Richard L. Street Jr.^{1,2}, Robert J. Volk^{1,3}, and Michael Fordis¹

The British Medical Journal posted on their website, Clinical Evidence, the results of an analysis of randomized controlled trials focusing on harms and benefits of 3,000 medical treatments. The effectiveness of each treatment was rated based on six criteria: (a) beneficial, (b) likely to be beneficial, (c) trade-off between benefits and harms, (d) unlikely to be beneficial, (e) likely to be ineffective or harmful, and (f) unknown effectiveness. The results were striking. Only about a third of the treatments were shown to be beneficial (11%) or likely to be beneficial (23%). Another 7% were rated as trade-offs between benefits and harms, with 6% rated unlikely to be beneficial and another 3% rated likely to be ineffective or harmful (Clinical Evidence, 2012). The authors at Clinical Evidence rated the remaining 50% of medical treatments as being of unknown effectiveness. The challenge that evidence ratings like these pose for clinicians is not new.



Medication Errors

Medication Errors are considered a specific subcategory of Medical Errors, and are often defined as:

"Any error in the process of prescribing, dispensing, or administering a drug, whether there are adverse consequences or not." L

- Medication errors may be either:
 - A) Coincidental in nature; or
 - B) May relate to the circumstances associated with the utilization of a given drug
 - That is, medication errors may involve events that are preventable or those that revolve around the broader medication use system.^{M,N}

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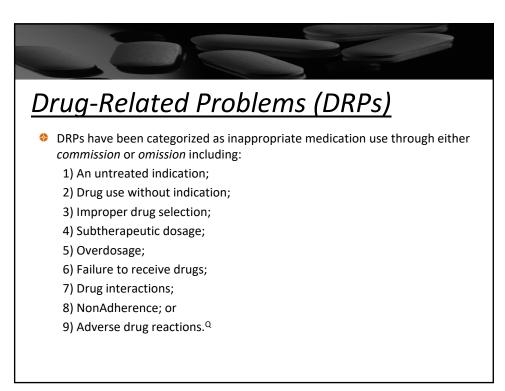


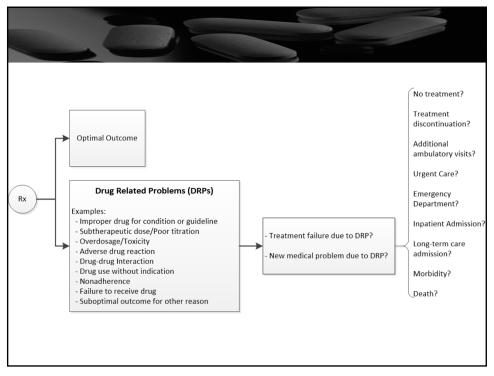
Drug-Related Problems (DRPs)

A <u>Drug-Related Problem</u> is defined as:

"A circumstance that involves a patient's drug treatment that actually, or potentially, interferes with the achievement of an optimal outcome."

- DRPs are perhaps the most general description of medication errors, and includes:
 - A) Medication errors;
 - B) Adverse drug reactions (ADRs);
 - C) Adverse drug events (ADEs);
 - D) Nonadherence; and
 - E) Treatment failures.P







Adverse Drug Reactions (ADRs)

A more specific term than DRPs, an <u>Adverse Drug Reaction</u> (ADR) is defined by the World Health Organization (WHO) as:

"A response to a drug that is noxious and unintended and occurs at doses normally used in man for the prophylaxis, diagnosis or therapy of disease, or for modification of physiological function."

- An ADR <u>purports that a causal relationship exists</u> between the use of the drug and a subsequent toxic or side effect^s
 - An ADR may actually exclude 'error' within various definitions^S

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Adverse Drug Events (ADEs)

- An <u>adverse drug event (ADE)</u> <u>differs</u> from an ADR in that <u>an ADE involves</u> an injury or iatrogenic outcome either during or after the use of a medication and does not necessarily purport a cause-effect relationship. M,T,U,V
 - Explained differently, an ADE is often used to describe harm that results from medication use (that can include an ADR) which may be expected from the utilization of a drug <u>PLUS</u> those effects associated with error or improper use^L
 - All ADRs are considered ADEs, although the opposite does not necessarily hold true (i.e., not all ADEs are ADRs, because ADEs include 'error or improper use') W
 - An ADE may also be specified as either *preventable* (e.g., dispensing misfill) or *nonpreventable* (e.g., certain side effects or adverse drug reactions)^S



Adverse Drug Events (ADEs)

- A <u>potential ADE</u> (or "near miss") involves a medication error wherein an injury or deleterious event had the potential to occur but was subsequently avoided or circumvented^s
- A potential ADE is defined by the IOM as:

"An act of commission or omission that could have harmed the patient but did not do so as a result of chance, prevention, or mitigation."

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Economic Burden of DRPs (annual)

Inpatient/Acute Care

Initial estimates for 'preventable' medication errors only = \$19 billion (2023\$)X

Ambulatory Care/Community

Initial estimates: annual cost of drug-related morbidity and mortality in ambulatory care settings = ~\$160 billion (2023\$)^Y;
Updated estimates = ~\$302 billion (2023\$)^Z

Long-Term Care/Nursing Homes

- © Current estimate = ~\$17 billion (2023\$)^{AA}
 - ~\$2.25 spent on drug-related problems for every \$1.00 used for medications AA

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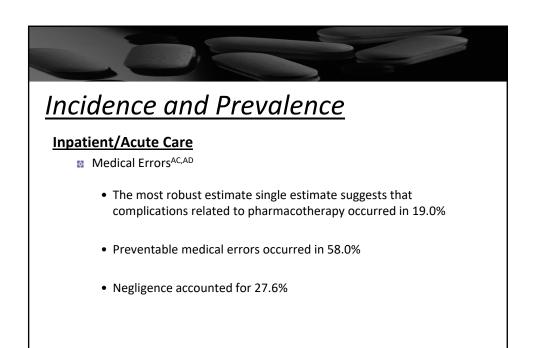


Economic Burden of DRPs (annual)

Overall

- The economic burden of illness estimate of medical errors across all settings when considering both patient morbidity and mortality is estimated to be >\$1.42 trillion (2023\$)^{AB}
- Note: A large and systematic under-reporting is present
 - Voluntary reporting systems designed to measure errors have been purported to underestimate the true number of ADEs or medication errors by up to 90%







Incidence and Prevalence

Inpatient/Acute Care (cont.)

- Medication errors generally range from 1.7 to 59.0%^A
 - Prescribing errors accounted for an additional 0.3 to 2.6%^P
 - Preventable ADEs are estimated to range from 28.0 to 56.0% and higher^{C,M,AE,AF}
 - ADRs have been estimated to be associated with between 0.3 to 7.0% of hospital admissions^{AG,AH,AI}

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Incidence and Prevalence

Ambulatory Care/Community

- ADRs generally range from 2.6 to 50.6% in outpatient care^{AJ}
 - The occurrence of medication errors is increasing at a higher rate in community settings than within hospitals^{AK,AL,AM}

Long-Term Care/Nursing Homes

ADEs have been estimated to occur at a rate of 277 adverse drug events per 1,000 person years^{AN,AO}



Specific Populations

Pediatrics

- Medication errors often exceed 3x that of adults^S
 - Dosing errors most common^{AR,AS,AT}
 - Most error-prone settings involving pediatric or neonatal intensive care units^{AU,AV}
 - Intuitively, fundamental pharmacokinetic and pharmacodynamics differences are present^S
- Overall medical errors, relative to non-error pediatric cases suggest similar risk
 - Pediatric cases involving medical errors are associated with 2x to 18x increased risk of death and 2x to 20x times higher charges^{AW}

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Specific Populations

Older Adults

- ADEs have been estimated to occur at a rate of 50.1 adverse drug events per 1,000 person years among Medicare recipients in outpatient settings^{AN,AO}
- Preventable ADEs have been estimated 13.8 preventable events per 1000 person years in outpatient settings^{AO}
 - Some 3.0 to 11.0% of hospital admissions have been found to be related to ADEs in older adults^{AX}
 - Notably, >75% of older adults utilize prescription medications and >80% use nonprescription drugs frequently^{AY,AZ,BA}



Other Considerations

Drug-Drug Interactions (DDIs)

- When the number of drugs prescribed reaches 8, the risk of DDIs approaches ≥90%
- Common drugs associated with DDIs: narrow therapeutic index drugs, antiarrhythmics, antihypertensives, diuretics, chemo agents

Standards of Care: Adherence to Guidelines

- Older persons often less likely to receive appropriate medications, especially involving:
 - Antihypertensives, aspirin, statins
 - Anticoagulants
 - · Heart failure treatments
 - Mental health pharmacotherapy

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The Institute of Medicine (IOM), 1999

Quality of care is "the degree to which <u>health services</u> for individuals and populations increase the likelihood of <u>desired health outcomes</u> and are consistent with the <u>current professional knowledge</u>"

Key attributes

Health services:

incorporates both treatment and prevention

Desired health outcomes:

includes those sought by patients/consumers

Current professional knowledge:

involves changing and evolving standards of care

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- Safety
- Appropriateness
- Patient/caregiver experience
- Respect and caring
- Timeliness
- Acceptability
- Access
- Continuity
- Availability
- Prevention/early detection
- Technical quality/proficiency/competence

- Health outcomes
- Health improvement
- Effectiveness
- Efficiency
- Affordability
- Availability of information
- Consumer participation/choice
- Equitability
- Sustainability







Quality in Health Care

- Fail safe healthcare systems require a concerted interdisciplinary and interprofessional approach to both identify and remove underlying system errors and to establish mechanisms for continuous improvement.^G
- Pharmacoeconomics and outcomes research may also be employed to improve the medication use process, particularly with its focus upon population-based approaches to optimize economic, clinical, and humanistic outcomes. S, W, BJ

If You Can't Measure It, You Can't Manage It

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Summary of questions appearing on the Medication Appropriateness Index (MAI)

- 1. Is there an indication for the drug? (3 points)
- 2. Is the drug effective for the condition? (3 points)
- 3. Is the dosage correct? (2 points)
- 4. Are the directions correct? (2 points)
- 5. Are clinically significant drug-drug interactions present? (2 points)
- 6. Are clinically significantly drug-disease interactions present? (2 points)
- 7. Are the directions practical? (1 point)
- 8. Is the drug the least expensive alternative? (1 point)
- 9. Is there unnecessary duplication? (1 point)
- 10. Is the duration of therapy acceptable? (1 point)

Overall score range: 0 to 18

(higher scores associated with adverse health outcomes)

Sources: Hanlon et al. J Clin Epidemiol 1992;45:1045-1051. Samsa et al. J Clin Epidemiol 1994;47:891-896. Hanlon et al. Ann Pharmacother 2004;38:9-14.



Quality in Health Care

- Practical, Disease Specific Example (Patient NonAdherence)
 - Improved patient adherence in diabetes, hypertension, and cholesterol via CMS' Quality Measures Report was associated with \$27–\$47 billion in **avoided** health care costs between 2013-2018

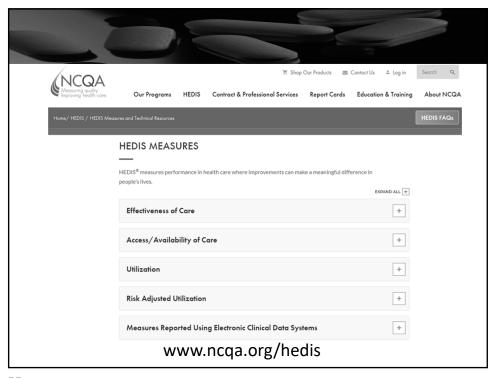
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Quality in Health Care

Selected Quality Assurance/Quality Indicator/Performance Measure Resources

- National Committee for Quality Assurance (NCQA)
 - Healthcare Effectiveness Data and Information Set (HEDIS)
 - Consumer Assessment of Healthcare Providers and Systems (CAHPS + HCAHPS)
- Pharmacy Quality Alliance (PQA)
- Centers for Medicare and Medicaid Services (CMS)
 - CMS Measure Inventory Tool (CMIT)
 - Medicaid Child and Adult Core Value Set
- Agency for Healthcare Research and Quality (AHRQ)
 - Pediatric Quality Measures Program (PQMP)
- Health Utilization Management Accreditation (URAC)
- **☑** United States Preventative Services Task Force (USPSTF)

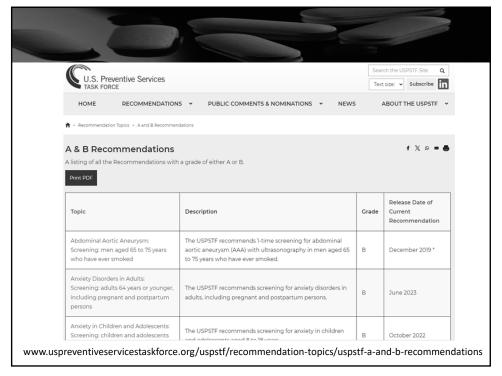


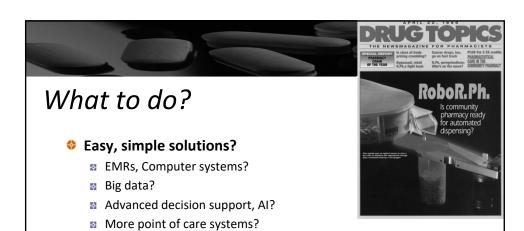








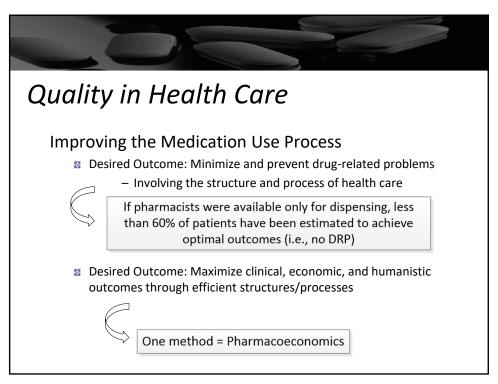




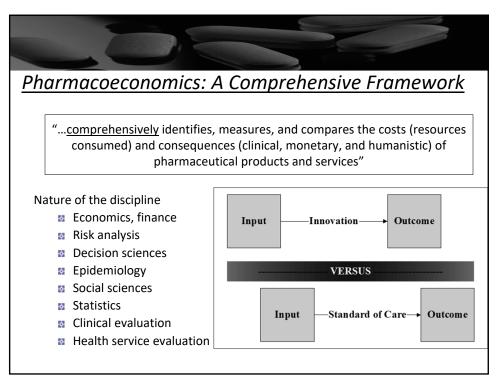
<u>Consistent failure</u> has been observed without the appropriate integration and adoption of comprehensive analytic approaches (e.g., training in the field of pharmacoeconomics and outcomes research)^S

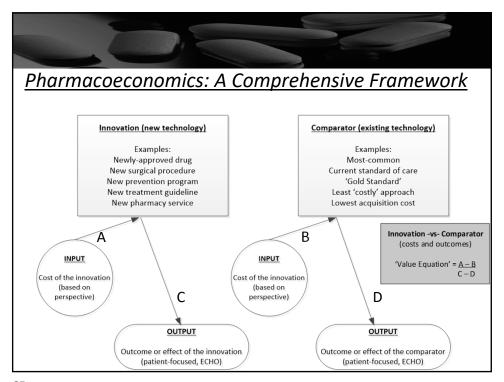
 The Institute for Safe Medication Practices (ISMP) found that approximately 1/3 of <u>serious</u> errors are not detected by existing computers or current processes; numerous other analyses support the general premise^{S,BA,BC,BD,BE,BF,BG,BH}

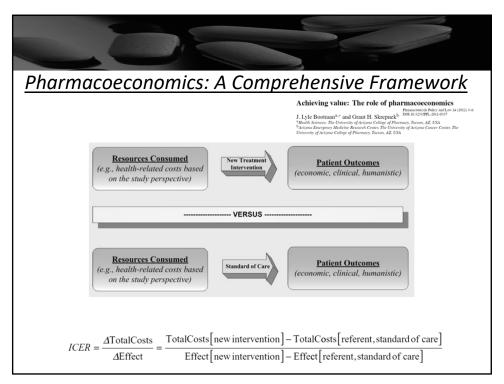
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"Are we receiving the greatest benefit from our health care dollar?" (i.e., what is the meaning of 'cost-effective')

Cost-Decreasing

<u>Less expensive and at least as effective</u> as alternatives (this is *always* viewed as 'cost-

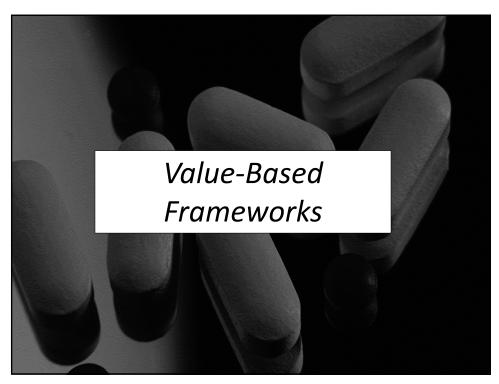
<u>Less expensive and less effective</u> –IF– the extra benefit provided by the competing option is not worth the extra expense

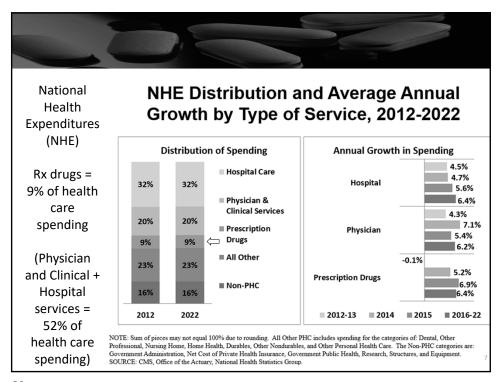
Cost-Increasing

More expensive and more effective than alternative options –IF– the additional benefit is worth the additional cost

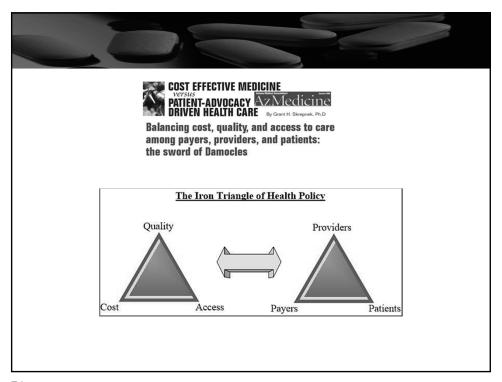
> If You Can't Measure It, You Can't Manage It

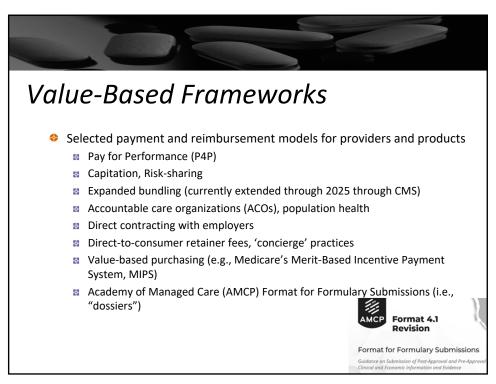
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Value-Based Frameworks

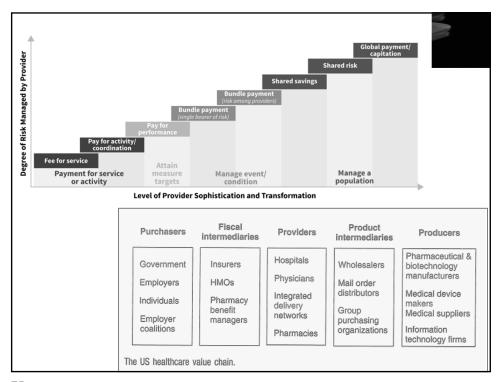
- Caveats of 'cost containment' policies ('bending the cost curve')
 - Over time, no long-term evidence (i.e., virtually zero) suggests that more traditional 'cost controls' have worked to control long-run costs in any sector, time frame, or country
 - The focus in health care has historically been on controlling 'unit costs' (e.g., implementing limits on 'more expensive' products or services)
 - Without appropriate competitive incentive mechanisms, cost containment policies typically fail to achieve their intended goals
 - The effects of price controls
 - Empirical findings are abundantly clear and entirely consistent
 - What might happen when a price control is placed on product/service (i.e., unit cost control) -if- the payment falls below the actual cost of production?

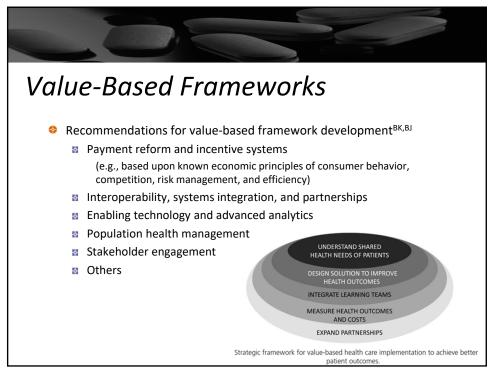
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Value-Based Frameworks

- Nomenclature and Definitions BK,BJ
 - No consensus on terminology is present for value-based frameworks
 - A single definition remains elusive (and will be unlikely to emerge)
 - Definitions vary based upon the stakeholder's point of view
 - Access? Cost? Quality?
 - Patient? Provider? Payer?
 - Overall, the goals of value-based frameworks intend to parallel those of pharmacoeconomics (i.e., efficiency, Iron Triangle of Health Policy)







Value-Based Frameworks

- Review of selected value frameworks^{BI,BL}
 - American Society of Clinical Oncology, ASCO
 - Developed beginning in 2007, in part, to capture specific attributes of cancer-related care and outcomes
 - Also considers frameworks from the National Cancer Center Network (NCCN) and European Society for Medical Oncology (ESMO), though recommendations do not necessarily correlate perfectly (R = 0.67-0.71)
 - Weighs most heavily toward clinical benefit (overall survival > progressionfree survival) and considers treatment toxicity plus out-of-pocket costs

Death or Debt? National Estimates of Financial Toxicity in Persons with Newly-Diagnosed Cancer

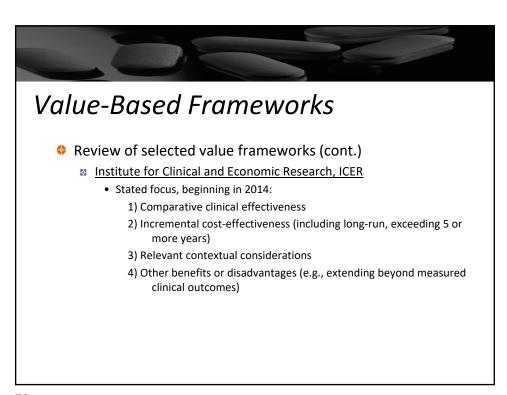
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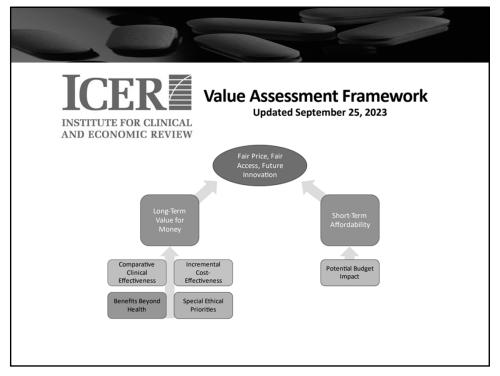
Adrienne M. Gilligan, PhD, **D David S. Alberts, MD, **D Denise J. Roe, DrPH, **Grant H. Skrepnek, PhD***I val 131, No 10. October 2018
**The University of North Texas Health Sciences Center, College of Pharmacy, Fort Worth; **Truven Health Analytics, an IBM Company,
Houston, Texas; *The University of Arizona, The University of Arizona, The University of Arizona, Mel and Enid
Zackerman College of Public Health, Tiscon; *The University of Oklahoma Health Sciences Center, College of Pharmacy, Oklahoma City:

**The University of Oklahoma Health Sciences Center, Peggy and Charles Stephenson Cancer Center, Oklahoma City.

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Value-Based Frameworks

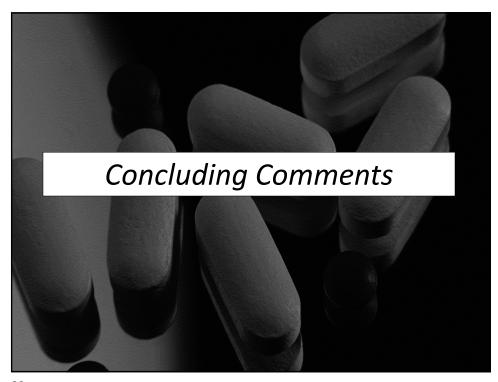
- Review of selected value frameworks (cont.)
 - Patient Perspective Value Framework, PPVF (Avelere Health & FutureCures)
 - Explicitly incorporates patients' perspectives of value (i.e., needs, attitudes/beliefs, expectations, financial trade-offs)
 - Does not necessarily focus upon systemwide costs, but rather patient/family financial obligations
 - Payer Perspectives (Prime Therapeutics)
 - Adapts the Institute for Clinical and Economic Research framework
 - Considers two primary factors: long-term value of treatment (i.e., clinical outcomes, comparative effectiveness, total cost of care, adherence/persistency) and 2) short-term pharmacy spend (including budget impact and forecasting models)

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Value-Based Frameworks

- Review of selected value frameworks (cont.)
 - Others
 - American College of Cardiology/American Heart Association, ACC-AHA
 - Memorial Sloan Kettering Drug Abacus, MSKD
 - Advanced Medical Technology Association, AdvaMed
 - International Society of Pharmacoeconomics and Outcomes Research, ISPOR
 - Deloitte (with AdvaMed)
 - Accenture (with Boston Scientific)
 - Boston Consulting Group (with Harvard Business School)
 - Mckinsey
 - European Network for Health Technology Assessment



Clinical Pearls

Drug-related problems constitute large and often preventable clinical and economic burdens, regardless of care setting; numerous areas exist for pharmacists to continue to provide benefit and value in health care (e.g., drug safety, outcomes, patient and provider adherence, special populations)

Pharmacoeconomics

- Provides <u>the</u> comprehensive and robust framework to assess and ensure safe, effective, and efficient medication use systems
 - 'If you can't measure it, you can't manage it'
- Identifies gaps in current healthcare delivery models in acute, ambulatory and community, and long-term care
 - Which empirical findings are associated with treatment failures and other poor outcomes (i.e., that require intervention points)?
- Provides scientific information to support continued and innovative roles for pharmacists to improve patient care and the healthcare system
 - Heightened awareness and transparency (e.g., cost of illness)
 - Demonstrations of cost-effectiveness

